



THE STREAMLINER EXPRESS

2019 Annual Report Union Pacific Streamliner Federal Credit Union

Report from the Board of Directors

I would like to welcome you to the Annual Meeting of Union Pacific Streamliner Federal Credit Union (UPSFCU). The Annual Meeting is more than just an event that happens once a year, it's a solid commitment by staff, members and volunteers to keep the credit union vibrant and growing. I am happy to report that your Credit Union continues to operate in a safe and efficient manner. The Board of Directors is tasked with the responsibility of maintaining a safe and sound financial institution, which is at the forefront of every decision made. UPSFCU has been in existence since 1937, many changes have occurred over the years, but UPSFCU has never lost focus of the service and dedication to its Membership.

The rebuilding of our capital has been and continues to remain a priority. The staff members, and committee members are dedicated and selflessly share their expertise, focus, and energy to guide our cooperative forward. In 2020 your Board of Directors and Management will continue to focus on a back-to-basics approach that will solidify the foundation for our continued success. Key areas of emphasis will include operation efficiency, marketing, product innovation and overall member service.

The reason our credit union exists is because of you, our Members. We are not just in the transaction business, we're in the relationship business, and our ultimate goal is to build a financial relationship with you and your family members that will last a lifetime. As an Owner of the credit union we rely on you to actively use our products and services. Together and united, we will achieve our goals. Our accomplishments would not be possible without the heartfelt commitment and unified effort of our dedicated credit union staff, volunteers, board of directors and committees. Our team has a vested interest in not just the financial success of our credit union, but the well-being of our fellow members. We look forward to serving you into the future.

Sincerely,
Chris Fairchild
Board Chair, Union Pacific Streamliner Federal Credit Union

Report from the Supervisory Committee

The Supervisory Committee of Union Pacific Streamliner Federal Credit Union (UPSFCU) works in conjunction with the Board of Directors to monitor and review the Credit Union's accounting procedures and practices. The Committee's aim is to ensure all fiscal operations are performed accurately and in compliance with appropriate rules and regulations. The Committee consists of five UPSFCU members who volunteer their time to conduct quarterly audits and review the processes and procedures of UPSFCU. Reviews include but are not limited to loan files, investments, employee and board member accounts, vendor payments, and surprise cash counts.

Petersen and Associates, who was retained by the Supervisory Committee, performed their annual independent audit in accordance with the rules, regulations, and guidelines as established by the National Credit Union Administration (NCUA), an agency of the United States Government, and in accordance with generally accepted auditing standards. The audit showed no major discrepancies of the credit union's financial statements and internal control policies and procedures.

Respectfully Submitted,
Lindsey J. Munro
Chair, Supervisory Committee



Board of Directors

Christopher C. Fairchild

Board Chair

Nathan J. McLaughlin

Board Vice-Chair

Sarah R. Loeffler

Board Secretary

Benjamin R. Hamilton

Director

Erica L. Weiner

Director

Supervisory Committee

Lindsey J. Munro

Committee Chair

Andrew J. Juricek

Committee Member

Aaron O. Kersigo

Committee Member

Derek J. Ohlin

Committee Member

Credit Union Staff

Jonathon Miller

President & CEO

Carrie Jespersen

Vice-President

& Member Lending Manager

Kathi Vacek

Member Experience

Manager

Rena Randazzo

Lead Member Concierge

Amanda Huston

Senior Lending Consultant

Rachel Williams

Lending Consultant

Cole Heckman

Member Concierge

Union Pacific Streamliner Federal Credit Union

Annual Membership Meeting Minutes

Tuesday, April 9, 2019

The 82nd Annual Meeting was called to order at 6:05 PM on Tuesday, April 9, 2019 at Beacon Hills in Aksarben Village by Board Chairperson Chris Fairchild. Chairperson Fairchild conducted the business meeting while the attendees enjoyed the buffet meal. A quorum was determined by Jonathon Miller, CEO.

Chairperson Fairchild appointed Mark Kelehan as recording secretary, with assistance from Julie Meisinger, in Sarah Loeffler's absence.

The meeting commenced with Chairperson Fairchild introducing Jonathon Miller, the new CEO, followed by an introduction of the volunteer Board of Directors. In attendance were board members Fairchild, McLaughlin, and Kelehan, Loeffler was excused. The Supervisory Committee and Staff were then introduced. Supervisory Committee members in attendance were Weiner, Munro and Hamilton. UPSFCU staff members in attendance were Miller, Meisinger, Krenk, Vacek, King, Huston, Castillo and Randazzo.

Chairperson Fairchild called for a motion to approve the minutes of the 2018 Annual Meeting included in the Membership Packet, which also contained the following reports: Board of Directors Report, Supervisory Committee Report and Statement of Financial Condition. He then asked for a motion to approve the packet as printed. Robert Markworth offered a motion to approve the packet as printed, seconded by Evelyn Svenssen. All were in favor and the motion passed.

Chairperson Fairchild introduced Miller as a member of the nominating committee. Mr. Miller presented the details regarding the election. There were three vacancies for the Board of Directors. He nominated current Board member, Nate McLaughlin, current Supervisory Committee member, Ben Hamilton to fill the 2 full-term openings and Erica Weiner, Supervisory Committee Chairperson to fulfill Eggspuehler's term through 2021. No ballot election was necessary and the candidates were elected by acclamation. A motion to elect Nate McLaughlin (3-year term), Ben Hamilton (3-year term) and Erica Weiner by acclamation was made by Jonathon Miller and seconded by Ron Banse. All were in favor and the motion passed.

CEO Miler appointed employees Kathi and Rachel to award the door prizes. A total of five door prizes were awarded: one cash prize of \$50 and a Union Pacific cooler bag, two cash prizes of \$20, and two Union Pacific duffel bags filled with Union Pacific merchandise were awarded.

Winners were as follows:

\$50 Cash Prize + Union Pacific cooler bag: Susan Tobaben

\$20 Cash Prizes: Ron Bense & Robert Bogar

Union Pacific Duffel Bags with Union Pacific Merchandise: Daniel Zack & Robert Markworth

Number of Members in attendance was 35 including staff and committee members.

There being no further business, a motion was made by Robert Bogar to adjourn the meeting, and was seconded by Evelyn Svensson. All were in favor and the motion passed.

Meeting was adjourned at 7:10 pm



President's Report

I truly enjoyed my first year as President & CEO of Union Pacific Streamliner Federal Credit Union. It is an honor to work with a membership that are dedicated to "Building America."

The highlight of 2019 was the upgrading of our data processing system to better serve our members. This new system, provided by our partner CU*South, allowed us to expand our online banking platform and launch a new mobile application with remote check deposit capability. Members now have access to their accounts 24/7/365 with services as good or better than our bigger competitors in Omaha and across the nation.

In addition to the computer system upgrades, we expanded our member service support through additional Call Center Support and WebChat through our website. Members are now able to connect with a live member service representative from 7 AM to 7:00 PM during the week and from 7:00 AM to 4:00 PM on Saturday. Additionally, members can reach out via WebChat from 7:00 AM to 10:00 PM on weekdays and 7:00 AM to 4:00 PM on Saturdays.

Members can also apply for loans through the credit union online with quick approval and 100% electronic closing! We can close loans when it is convenient for you, not just when we have office hours.

We continue to make progress in our NCUA Net Worth Restoration Plan. We increased our capital ratio from 5.42% at the end of 2018 to 5.57% at the end of 2019.

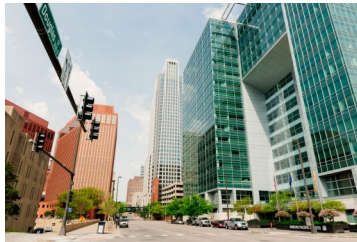
Although the credit union did not have an overly profitable year, we were able to make investments to allow us to reduce costs in the future and provide better, more efficient services to our members. It is our goal to boost your equity while giving you value with increased services and competitive loan rates.

We know that there are many alternatives available to you for your personal financial needs. We hope to remain your trusted financial partner – We are dedicated to our member/owners; employees of Union Pacific Corporation, their contractors and family members.

STATEMENT OF CONDITION UNION PACIFIC STREAMLINER FEDERAL CREDIT UNION December 31, 2019

ASSETS	
LOANS TO MEMBERS	
CONSUMER LOANS	\$9,619,497
REAL ESTATE LOANS	\$1,735,048
UNSECURED LOANS & CREDIT CARDS	\$1,787,944
MEMBER BUSINESS LOANS	\$75,446
TOTAL LOANS	\$13,217,936
ALLOWANCE FOR LOAN LOSS	-\$105,131
NET LOANS TO MEMBERS	\$13,112,805
RECEIVABLES & OUTSTANDING ITEMS	-\$100,815
CASH	\$232,054
INVESTMENTS	\$9,206,116
PREPAID EXPENSES	\$127,196
ACCRUED INCOME	\$62,459
FIXED ASSETS	\$51,693
OTHER ASSETS	\$261,043
TOTAL ASSETS	\$22,952,551

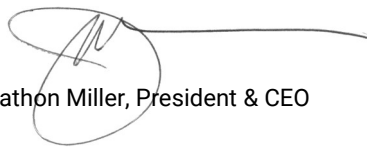
LIABILITIES AND EQUITY	
LIABILITIES	
ACCOUNTS PAYABLE	\$11,326
ACCRUED EXPENSES	\$30,968
OTHER LIABILITIES	-\$2,748
TOTAL LIABILITIES	\$39,546
MEMBER SHARES & EQUITY	
MEMBER SHARES	\$21,635,158
RESERVES & UNDIVIDED EARNINGS	\$1,277,847
TOTAL MEMBER SHARES & EQUITY	\$22,913,005
TOTAL LIABILITIES & EQUITY	\$22,952,551



INCOME STATEMENT UNION PACIFIC STREAMLINER FEDERAL CREDIT UNION December 31, 2019

INCOME	
LOAN INTEREST INCOME	
CONSUMER LOAN INTEREST INCOME	\$392,230
REAL ESTATE LOAN INTEREST INCOME	\$72,253
UNSECURED LOAN & CREDIT CARD INCOME	\$193,958
OTHER LOAN INTEREST INCOME	-\$1,343
TOTAL LOAN INTEREST INCOME	\$657,098
INVESTMENT INCOME	\$245,097
LENDING FEE INCOME	\$37,213
CREDIT CARD FEE INCOME	\$44,482
SHARE FEE INCOME	\$17,343
CHECKING PROGRAM INCOME	\$144,425
MISCELLANEOUS FEE INCOME	\$10,381
TOTAL INCOME	\$1,156,039
EXPENSES	
OPERATING EXPENSES	
COMPENSATION & BENEFITS	\$518,879
TRAINING & DEVELOPMENT	\$2,601
ASSOCIATION DUES	\$15,892
OFFICE OCCUPANCY EXPENSE	\$4,816
OFFICE OPERATIONS EXPENSE	\$46,142
MEMBER SERVICE EXPENSES	\$89,591
STATEMENT EXPENSE	\$5,497
MARKETING EXPENSE	\$12,227
LENDING EXPENSE	\$33,785
CREDIT CARD EXPENSE	\$59,045
INFORMATION TECHNOLOGY EXPENSE	\$228,796
LEGAL, CONSULTING & AUDIT EXPENSE	\$37,594
PROVISION FOR LOSS	\$83,864
FED / SUPER EXAM FEE	\$6,328
CASH OVER/SHORT	\$73
MISC OPERATING EXPENSE	\$1,252
COST OF FUNDS	\$10,477
TOTAL OPERATING EXPENSES	\$1,156,860
NON-OPERATING INCOME & EXPENSE	\$1,712
TOTAL EXPENSES	\$1,155,148
NET INCOME	\$891

Thank you for your membership!


Jonathon Miller, President & CEO

